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Acknowledgements

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How could we describe 2020? Full of all challenges of all kinds? A major turning point? An extra anchor underpinning the Artelia Foundation's core strength? Our organisation and everyday work were turned upside down- as was the case for everyone else. We were forced to put our volunteer leave assignments on hold, while some of our partner organisations found themselves in dire straits in the field, with our employees stuck in lockdown and powerless to help them.

But the Artelia Foundation refused to give up in the face of adversity, and instead remained focused and active. In March, when the world ground to a halt, we chose to allocate an exceptional emergency aid fund amounting to €115,000, to respond to the emergencies our organisations were facing. At the same time we also found it appropriate to involve all the directors of our subsidiaries in Asia, Africa and Central America. We succeeded in building lasting, meaningful relationships by involving employees in the process of selecting the NGOs and associations that would receive support. This participative, locally-based process was highly valuable for the Foundation, enabling us to further strengthen our ties with employees and players in the field. Among the actions supported, we identified two crucial issues: meeting basic needs for food, and combatting digital poverty, which posed a problem for far too many children. More than 30 organisations received support through this exceptional financial assistance.

These unprecedented times also prompted us to think about our model for action, and how we could make it more flexible and more adaptable. Volunteer leave (voluntary work carried out by employees during their paid leave) is still one of our cornerstones, and what makes our foundation special. At the same time, new needs being formulated by our partner organisations, along with the importance of combatting climate change, are prompting us to give greater weight to skills-based philanthropy (assignments carried out by employees during their working time).

The health crisis has forced us to rethink the humanitarian work we do locally and in the places where individuals live and work. Employees have hence had opportunities to donate some of their working time to social and humanitarian assignments in which their professional expertise was needed and made a valuable contribution. In parallel, the Artelia Group has embarked on some in-depth discussions of its carbon footprint and how it can be improved. The Foundation is closely involved in these reflections on the challenges inherent to climate change, and will contribute significantly to them during 2021.

Last but not least, a number of major events shaped 2020 for the Artelia Foundation. In Saint-Ouen we organised our first virtual event with our partner “Moteur!”, which provided some light-hearted respite for a group of engaging, enthusiastic youngsters. The second Giving Tuesday was highly symbolic for us as we started a special partnership with the French Banques Alimentaires (food banks) network, which provides vital food aid to those who need it most. To conclude the year we had the pleasure of welcoming Moussokoro and Jean Jacques, two young engineers from Ivory Coast who have come to study in Grenoble and are receiving long-term support from the Foundation.

2021 is set to be full of uncertainties too, but it will no doubt be an exciting year and the Artelia Foundation intends to play its full part building links between Group employees and our partner organisations.

Jacques GAILLARD

Chairman of the Artelia Foundation

Laure DAUDIN

Operating Manager of the Artelia Foundation



Halage organisation
Skills-based philanthropy
Analysing the life cycle of a flower



Key figures & milestones for 2020

COMMITMENTS

42

organisations supported

- 28 organisations for the Covid-19 emergency fund
- 8 organisations for conventional assignments
- 5 mentoring organisations
- 1 organisation for Giving Tuesday

MOBILISATION

15

Artelia subsidiaries involved on 3 continents

ASSIGNMENTS

17

employees involved

- 3 volunteer leave assignments
- 5 skills-based philanthropy assignments

€115,000

distributed in the context of the Covid-19 emergency fund

Covid-19 emergency fund

France

Banques Alimentaires
Break Poverty Foundation
Emmaüs Alternatives
Magdalena

United Kingdom

Age UK Camden
Samaritans
Shelter
Sue Ryder Foundation
Women's Aid

Spain

Grandes Amigos
Fundación Anar
Provivienda

Italy

Acra
La Cordata

Vietnam

Blue Dragon
Children's Foundation
Maison Chance

Cambodia

Enfants du Mékong

Philippines

Concordia
Children's Services
Life Project 4 Youth
Project Bantu

Mexico

La Banda de Musica

Morocco

Afemac

Thailand

Baan Dek Foundation

Senegal

Les Petites Gouttes

Rwanda

Solid Africa

Myanmar

Clean Yangon

Ivory Coast

Eau et Vie

Madagascar

Gret



Given the unprecedented situation brought about by the health crisis, the Artelia Foundation decided to release an emergency fund amounting to €115,000. At a meeting on 30 March 2020, the Artelia Foundation's Board of Directors decided to allocate the exceptional financial aid in order to support some of its partner organisations and associations.

The objectives were to:

- Bring direct help to the people hit hardest by the health crisis, by meeting their basic everyday food needs.
- Provide IT support to children who have dropped out of school and are struggling with digital poverty.
- Get Artelia employees involved in a hands-on way, by enabling them to participate in the selection of beneficiary organisations.

In their own words

Pascal Thevenet- Artelia

"An excellent initiative - much appreciated by the subsidiaries, which weren't expecting it. Very encouraging in the midst of the crisis. I contacted all the subsidiary directors directly, to avoid showing any kind of preference to any country in particular. The feedback from the organisations via our subsidiaries was very positive. We are viewed as a player that cares about people and not just about the finances."

MEXICO Oaxaca



In their own words

Isabelle de Boves

Banda de Musica

"The music school adapted to ensure that all the pupils could keep up their music lessons online, and the teachers did a fantastic job of adapting to this new method of teaching."

La Banda de Musica

Mission of the organisation

La Banda de Musica is a non-profit music school located at the foot of the waste dump in Oaxaca City. The organisation helps children living in this underprivileged area to stay off the streets and out of danger, while teaching them music to support their personal development and boost their self-esteem. 140 youngsters are currently learning an instrument, and their orchestra is the pride of their shanty town.

Covid-19 action

When the pandemic hit, the organisation's music school had to shut, but it managed to keep providing tuition thanks to its committed teachers who switched to online teaching. The pupils and their families also had guaranteed access to drinking water and hygiene products, and the neediest among them received food aid.

Afemac

Mission of the organisation

Afemac is implementing a development programme in a rural village in Chichaoua province, involving promoting food self-sufficiency by creating community gardens, running awareness-raising and training courses in agroecology, providing access to water and sanitation, and improving housing.

Covid-19 action

When Morocco went into lockdown some projects were completely halted, resulting in losses of income because it was impossible to sell plants through the nursery, along with a number of unexpected additional expenses. The aid received through the Artelia Foundation's emergency fund supported the organisation's work in relation to these projects.

MOROCCO Douar El Hamri rural village of Mzouda



Les Petites Gouttes

Mission of the organisation

Les Petites Gouttes brings together people from different backgrounds with the same universal values of mutual support and sharing. The organisation's core activity focuses on street children, especially Talibé children, and on people with disabilities.

Covid-19 action

When the pandemic hit, Les Petites Gouttes decided to confine the children it is supporting, under the premise that they were considered to be potential asymptomatic carriers of the virus. The organisation managed to meet the children's needs thanks to donations of food and health products.

SENEGAL *Dakar*

In their own words

Sophie Dieng

Les Petites Gouttes

"We had to adapt our methods to continue helping and supporting 182 confined children for a period of 2 months, but this also meant that for these two months they were not begging on the streets, which in itself is a small victory for us."



RWANDA *Kigali*

In their own words

Michel-Henri Bourge

"You can't fail to be concerned when you see the everyday difficulties people face, and which are made even worse by the health crisis. I held a meeting with the team managers to explain the initiative of the emergency fund and set out criteria to guide our searches.

In Rwanda, lockdown had immediate serious social consequences for a large share of the population, who depend on being able to work and earn a wage every day in order to eat."



Solid Africa

Mission of the organisation

Since its creation in 2010, Solid Africa has been supporting and raising awareness among the most vulnerable patients in Rwanda's public hospitals.

Covid-19 action

Solid Africa galvanized its network of kitchen staff and farmers to scale up food production, and went from providing meals for 400 patients to feeding 800 patients. Additionally, 80% of the ingredients used by the kitchen are grown on 6.5 hectares of land managed by the organization in order to ensure the quality and safety of the food.

MADAGASCAR *Soavimbahoaka*

Gret

Mission of the organisation

Gret is an international NGO created to combat poverty and inequalities. It has more than 20 years of experience in nutrition in Madagascar, focusing on raising awareness of food and health issues among families.

Covid-19 action

Dovetailing with actions already undertaken by the Malagasy government, Gret and Nutri'zaza galvanized their resources to support vulnerable families living in working-class neighbourhoods. Their actions included raising awareness and handing out soap, but also selling complementary foods at very low prices. In total they estimate that they distributed 220,000 ration kits during that period.

In their own words

Claire Kaborea - Gret

"This experience was an opportunity to highlight the role played by the private sector in the fight against malnutrition. The social enterprise Nutri'zaza was able to adapt its operations quickly and harness its network in order to help vulnerable households in these neighbourhoods to ride out the crisis."

Eau et Vie

Mission of the organisation

Eau & Vie aims to improve living conditions for families in underprivileged districts by giving them access to essential services. Its approach combines social entrepreneurship and the micro-credit methodology, applied to management of water and solid waste in urban areas.

Covid-19 action

Given the lack of basic services in underprivileged districts of Abidjan, Eau et Vie decided to support the inhabitants of the Yopougon district by repairing water networks and organising temporary water points, thus supplying them with free drinking water for more than three months. The organisation also put together kits containing hygiene products and basic essentials, and distributed them to residents.

IVORY COAST *Abidjan*



Baan Dek Foundation

Mission of the organisation

Children living in the urban shanty towns and on the building sites of Bangkok and Chiang Mai are often left to their own devices - unsupervised - in these very dangerous places, while their parents seek work in construction. The Baan Dek Foundation (BDF) provides these children with access to education and healthcare, and takes action to keep them safe.

Covid-19 action

Many children who grow up in shanty towns are exposed to widespread abuse, and this has been aggravated by the pandemic. As part of its emergency response, BDF organised the distribution of 583 food packs to children in extreme need of help in Chiang Mai, and the teams of social workers helped out in the field by providing healthcare and protection services.

In their own words: Florian Blin

"I was proud of the action Artelia took. Thailand has been hit hard by Covid-19 and I saw the economy collapse. I have seen people, entire families, sleeping on the streets. Kids waiting in the open for food distributions. For once, I was able to do something to help."

THAILAND *Chiang Mai*



Enfants du Mékong

Mission of the organisation

Enfants du Mékong helps children through sponsorship and by building development projects. It operates in seven countries of South-East Asia.

Covid-19 action

Without access to small day jobs, many Cambodian families found themselves with no income during the country's first lockdown. As a result, the children sponsored by the organisation did not have enough food to eat. Support from the Artelia Foundation enabled Enfants du Mékong to buy food supplies and distribute them to 52 families.

CAMBODIA *Mae Sot*



VIETNAM *Hồ Chí Minh City*

Maison Chance

Mission of the organisation

Maison Chance aims to develop homes for underprivileged Vietnamese children, and provide them with support and training. Its actions focus on disabled children and orphans.

Covid-19 action

Output at the professional workshops run by Maison Chance stagnated as orders declined on account of the pandemic, and the organisation's beneficiaries were unable to work for two months. The Artelia Foundation's contribution enabled the organisation to continue paying all the disabled people who were living and working at Maison Chance and had been deprived of their livelihoods and income.

In their own words

Matthieu Bonnet

"At Artelia Vietnam, this matter was overseen by a team of about ten people based in Hanoi and HCMC who were delighted to get involved. Feedback then came in the form of email and our newsletter, along with an invitation to visit the Maison Chance organisation. With our team, we continued providing technical assistance free of charge (during their paid working hours). It was a great opportunity to meet people but also to galvanise the teams in support of a worthy cause at a difficult time."



Hanoi

Blue Dragon Children's Foundation

Mission of the organisation

Blue Dragon Children's Foundation is an NGO that supports families living in extreme poverty in Vietnam. It helps children move out of poverty and slavery through healthcare, education and employment.

Covid-19 action

Unemployment and homelessness have increased in Vietnam. As a result, Blue Dragon Children's Foundation is committed to providing food and social support to impoverished children and families. It has been able to feed and house 70 street families in Hanoi. The organisation's actions have also reunited 26 families, found emergency housing for 13 children, and provided healthcare to 8 children.



Clean Yangon

Mission of the organisation

Clean Yangon was founded in order to combat waste and pollution in the city of Yangon. Clean Yangon aims to raise awareness of the health risks related to dumping waste, reduce the rubbish littering the city's streets, and organise joint clean-up initiatives.

Covid-19 action

Clean Yangon's volunteers received training in health and hygiene in order to be able to prepare and distribute food baskets in total safety. Thanks to the support provided, the organisation was able to buy food for 100 families who had lost their jobs. Artelia Myanmar employees also joined forces with Clean Yangon volunteers to help give out the food baskets.

Concordia Children's Services

Mission of the organisation

Concordia Children's Services is a Philippines-based humanitarian organisation that aims to support the health and well-being of families living in shanty towns. By developing social and educational support, food aid and housing programmes, the organisation helps orphans and victims of neglect to find a way out of their insecure situations.

Covid-19 action

Concordia Children's Services has set up a food storage and distribution system for hard-hit families. 120 families in Manila have benefited from food packs composed of rice, tinned foods, dried fish and fresh vegetables. The packs were distributed by the organisation's employees and volunteers.

In their own words

Rikke De Lasson Fabrin- Artelia

"I found the Foundation to be agile, empathic, and innovative in finding solutions for distributing aid to the needy people. I have been personally involved for many years in the two projects chosen for the emergency fund in the Philippines, so I know they are well-managed, trustworthy NGOs. It was a blessing to see that both Concordia Children's Services and Project Bantu established food programs for children and families. I learned that when we unite all our skills and efforts, we can empower and help real people in real trouble. When we pull together, we can make things happen which otherwise seem hopeless."

MYANMAR Yangon



PHILIPPINES



In their own words

Chrisler Go

Concordia Children's Services
"The urban poor include the individuals most affected during the pandemic. Our fundraising and partnership proceeds helped bridge their need for food, while giving them hope and faith that they are not alone in these trying times." – Chrisler GO, Concordia Children's Services

Calauan

Life Project 4 Youth

Mission of the organisation

LP4Y supported 1250 young people in the Philippines, including 225 at the Green Village Calauan, an environmentally friendly eco-village aiming to promote a circular economy. It is a vibrant place to live that benefits the youngsters, the managing team and the local community alike.

Covid-19 action

The pandemic forced the LP4Y eco-village to close. LP4Y set about finding solutions to continue supporting the youngsters by giving them weekly allowances to help them pay for food and healthcare and by creating its own e-learning platform to enable them to keep up their schooling.

Makati

Project Bantu

Mission of the organisation

Project Bantu uses Capoeira, an Afro-Brazilian martial art, to train and educate vulnerable young people in San Andres Bukid, a renowned focus of the Filipino government's efforts to combat drug trafficking. Through music and dance, the organisation helps the youngsters build self-confidence, self-discipline, respect, empathy, diligence, perseverance and cooperation.

Covid-19 action

Some families have never had access to government welfare programmes and are desperate to find ways to cover their basic needs. Project Bantu Philippines therefore took action to coordinate and distribute food, soap and toothpaste to 25 families in insecure situations.

In their own words

Jaime Leandro Benedicto

Project Bantu

"Prior to the lockdown, we were working with hundreds of vulnerable children in slum communities and in government custody. Presently, we are continuing our efforts to support students that are participating in their online classes."



Provivienda

Mission of the organisation

Provivienda campaigns for the right to decent housing for all. Its key assignments are to promote housing, facilitate integration and raise awareness of housing as a fundamental human right.

Covid-19 action

In normal times, Provivienda provides digital resources to help people in insecure circumstances to look for housing or employment.

The exceptional circumstances meant that its premises had to close. The organisation set up WiFi connections and provided mobile phones to enable its beneficiaries to continue their searches in spite of the situation.

Grandes Amigos

Mission of the organisation

The main aim of Grandes Amigos is to promote the physical and mental well-being of elderly people in Spain who are suffering from loneliness and isolation. The organisation seeks to improve their health and quality of life, enabling them to age with dignity.

Covid-19 action

On account of the lockdown, which made it impossible to help elderly people physically, Grandes Amigos took steps to maintain their well-being by providing enhanced psychosocial and emotional support through telephone calls and access to IT programmes, with a view to integrating new volunteers more quickly.

In their own words

Daniel Castro- Grandes Amigos

“Today we help over 1000 elderly people. Now more than ever, there is a need to establish support networks for the elderly and to provide them with adequate psychosocial support.»

Fundación Anar

Mission of the organisation

Fundación Anar is dedicated to defending the rights of children and teenagers who are in danger and distress in Spain and Latin America.

Covid-19 action

Fundación Anar expanded the helplines it provides for vulnerable Spanish youngsters. The Anar Chat and Anar Email online support lines made it as easy as possible for children to write to the organisation safely and confidentially.

SPAIN Madrid



UNITED KINGDOM Amersham

In their own words

Stephanie Heaney

Artelia

“We chose to focus on charities that were important to Artelia UK staff; for example, by supporting the Samaritans branch that one of our employees volunteers at. We also chose organisations that would benefit those in need within our local community, which is why we chose the Camden branch of Age UK, local to our London office. Artelia UK has always been committed to our Corporate Social Responsibility and this whole experience has heightened our desire to continue to keep helping those less fortunate.”

In their own words

Erik Jan Scholten

Amersham Samaritans

“We are a volunteer-led organization. Although the demand for our services has increased, we have managed to continue to have volunteers on the phone 24/7.”

Camden

In their own words

Sarah Pye

Sue Ryder Foundation

“Many of us will always look back at 2020 as one of the most challenging years we have ever faced. However at Sue Ryder, we will always look back in complete admiration for our staff, patients, and our donors.”



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Amersham Samaritans

Mission of the organisation

The Samaritans’ mission is to provide support to people experiencing emotional distress or despair, by offering confidential emotional support at any time of day or night in order to reduce the occurrence of suicide and to encourage the expression of feelings that may otherwise lead to a deterioration in emotional health.

Covid-19 action

Samaritans has had to adapt its recruitment and training methods, with a significant transition from in-person meetings to exchanges by telephone and via the internet. Having made this change, the organisation continues to provide its psychological and emotional support services 24/7 to those in difficulty.

Age UK Camden

Mission of the organisation

Age UK Camden carries out charity work to uphold the well-being and dignity of the elderly. Current services include availability during the day for information and advice, social recommendations and therapies, delivery of food shopping directly to people’s homes, and support for elderly members of the LGBT community.

Covid-19 action

The pandemic represents an enormous risk for elderly people over the age of 70. Age UK Camden is committed to supporting vulnerable seniors during this difficult time, by distributing food parcels, reinforcing its telephone hotline, and setting up a “tele-friends” support service.”

Sue Ryder Foundation

Mission of the organisation

The Sue Ryder Foundation accompanies people through the most difficult periods of their lives. In its work, the foundation aims to coordinate care for people living with a handicap, meet the needs of those excluded from society and provide advice and support to those affected by a bereavement.

Covid-19 action

The Sue Ryder Foundation’s digital services constitute a vital connection, allowing people to share their stories, talk to therapists, and gain access to resources related to bereavement. Compared to the previous year there has been a 91% increase in the number of subscribers, but Sue Ryder has continued to provide its essential services throughout the pandemic.

Shelter

Mission of the organisation

Shelter campaigns to put an end to unfit housing in England and Scotland. Shelter prioritises sustainable solutions thanks to its advice, information, petitioning and political lobbying services.

Covid-19 action

The employees and volunteers at Shelter have intensified their efforts to help those facing housing problems due to the crisis. By strengthening its phone hotlines and online chatrooms, the organisation ensures that people in insecure circumstances continue to receive the help they need throughout the pandemic.

Women's Aid

Mission of the organisation

Women's Aid is working to end domestic violence. Women's Aid helps thousands of women and children each year, offering direct telephone assistance, a Survivors' Forum, the "No Woman Turned Away" project, the Survivors' Manual, a website for young people and various advocacy projects.

Covid-19 action

Many women and children have spent lockdown with the perpetrators of their abuse. Despite the context, Women's Aid continues to provide advice and activate its network of partners in order to provide for the increase in requests for safe housing from victims of domestic abuse.

Magdalena

Mission of the organisation

The Magdalena 38 organisation organises a friendly meal every week for people living in insecure circumstances. This meal, shared amongst guests and volunteers, fulfils a need for food, but also provides social interaction and a listening ear for people living in isolation, with no fixed address, and in situations of extreme deprivation.

Covid-19 action

In partnership with services provided by the Isère département, Magdalena 38 made premises available for the preparation and distribution of full hot meals for 150 people, twice a day, seven days a week, throughout the first lockdown. This project benefited from food provided by the CCAS (community centre for social action) in Grenoble, the main municipal kitchen and the Isère Banque Alimentaire (food bank), and used the facilities of the Sacré Coeur Basilica in Grenoble and the restaurant "La Salle à Manger", run by the Apprentis d'Auteuil youth development foundation, to cook, reheat and package the meals.

London

In their own words

Joel Dunster
Shelter

"At the start of the pandemic, over 400 households became homeless in England every day. We are now providing most of our advice and support over the phone and online, as the average number of daily calls has increased by nearly 90%. And we continue campaigning for people's rights."



FRANCE Grenoble

In their own words

François Rigaux
Magdalena

"Thanks to the help of the coordinators and volunteers (and some great weather), we welcomed nearly 150 guests during each meal distribution. We were able to meet some Artelia employees during the food distribution, which was also a very rewarding experience for all of us!"

Toulouse

Banque Alimentaire Toulouse & its surrounding area

Mission of the organisation

The Banque Alimentaire (food bank) of Toulouse and its surrounding area supplies foodstuffs and hygiene products to more than 95 partner organisations that support more than 12,000 beneficiaries each week.

Covid-19 action

In the context of the health crisis, the Banque Alimentaire, acting in Toulouse and its surrounding area, has increased the volume of products distributed each week by 70% and its number of beneficiaries by 60%. For the first time, it has also set up emergency distribution circuits, in consultation with local services, for 700 people housed in hotels, 900 people in squats and 1500 students.

Paris

In their own words

Valérie Daher
Break Poverty

"Through the #Connexion d'Urgence scheme, developed in partnership with Emmaüs Connect and Collectif Mentorat, we were able to distribute more than 16,000 computers and internet connections to disadvantaged youngsters, so that they could follow their online classes."

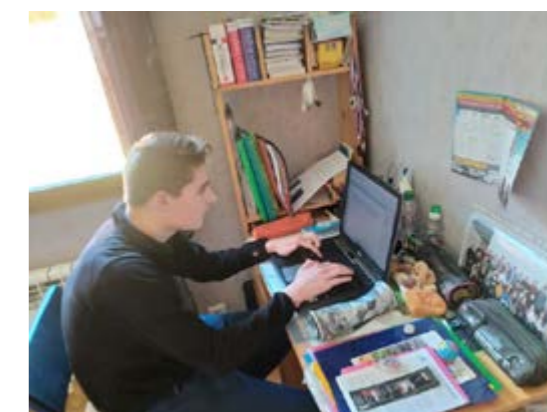
Break Poverty Foundation

Mission of the organisation

The Break Poverty Foundation identifies and supports projects that offer real solutions to extreme poverty. Young people are the primary target of its programmes, which aim to provide them with access to education, training or the opportunity to bring an economic project to fruition and thereby become self-sufficient.

Covid-19 action

The closure of schools has been particularly difficult for the most disadvantaged families. The Break Poverty Foundation joined forces with Emmaüs Connect and the organisations within the Collectif Mentorat to provide more than 16,000 laptops and tablets along with temporary internet connections in order to give youngsters a means of keeping up with their schooling, staying connected, and accessing the support and training available online.



Emmaüs France

Montreuil

Mission of the organisation

The organisation Emmaüs Alternatives has always provided food aid to members of the public who are at the extreme margins of society. Founded on the values of solidarity and mutual assistance, it proposes actions that aim to uphold the rights and dignity of those who are most disadvantaged, in addition to providing day centres, accommodation, food aid, support services and actions to promote integration into society through employment and access to housing.

Covid-19 action

Emmaüs Alternatives was asked to come to the aid of 250 people living in a squat on rue Stalingrad in Montreuil. The people living there were illegal immigrants on French soil. Liaising with services provided by Montreuil Town Hall, more than 4000 hot meals were distributed. The meals consisted of a complete hot dish, a piece of fruit and a bottle of water.

ITALY

In their own words

Gabriele Scicolone

Artelia

“Italy was the first European country to be heavily impacted by Covid-19 in early 2020, after the discovery of the first cases. The Covid-19 emergency has been quite hard for everybody in the world, but specifically for people already facing adversity, which has been made more difficult due to the pandemic. We worked together with the Foundation to identify specific situations where we could help. Both projects concern young people with difficulties mostly related to economic situations that have been worsened by the health emergency”



Milan

La Cordata

Mission of the organisation

La Cordata provides hosting and integration services to tourists, students, workers, families, minors, and disabled people in Milan. The organisation creates and supports human relationships thanks to support and assistance networks, so that each person has a chance of living with dignity and finding a place in society.

Covid-19 action

In response to a request from Milan City Council, La Cordata created ZumBimbi, an emergency day nursery for children whose parents have been hospitalised with Covid-19. ZumBimbi is a warm, welcoming place, designed to demystify the current health context and allow remote schooling to continue.

In their own words

Michela Bellodi

La Cordata

“This experience confirmed that responding effectively to complexity requires flexibility, resources, and skills from different actors. ZumBimbi could have never happened without the support of the foundations, firms and the many citizens and volunteers that contributed funds, materials, knowledge, skills and time.”



Acra

Mission of the organisation

Acra is an NGO that is committed to fighting poverty all over the world. In Italy and across Europe, Acra promotes a culture of dialogue and integration thanks to intercultural exchanges and solidarity. Acra develops educational activities for schools and promotes sustainable agricultural models.

Covid-19 action

Working in collaboration with the STMicroelectronics Foundation, the Artelia Foundation contributed to funding IT equipment for children in families that are experiencing social or economic instability. More than 300 computers were distributed to families in this type of situation in Milan, Monza, Brianza, and Sicily. A HelpDesk, providing assistance services to teaching staff, was set up to help them create distance learning content and allow families to use the platforms.



Volunteer leave assignments

Enfants du Mékong

Mission of the organisation

The Enfants du Mékong helps children in South-East Asia via a sponsorship scheme. Sixty volunteers work permanently in the field in Myanmar, Cambodia, China, Laos, the Philippines, Thailand or Vietnam, on Volunteering for International Solidarity (VSI) contracts.

Assignment

Teaching use of AutoCAD software and project management

This training aims to initiate engineering students in project management techniques and the use of design software (AutoCAD). This 1-week training course given by the Artelia Foundation, which is more personalised and comprehensive than that given at university, gives students an extra boost to their CV when looking for internships or jobs. In addition to the practical knowledge acquired during the training, the students also have the opportunity to practice their English, talk to Artelia employees and thus find out more about the demands of the profession and corporate life, of which they have little experience at this stage.

In their own words

Denis Marchand - Artelia

"We coached the students in how to produce a drawing of a restaurant and then extract 3D views of it, allowing potential clients to visualise what the project will look like. I would like to express how happy I am to have been part of this unique experience, finding myself working with "unknown" colleagues who nevertheless share the same objective, ultimately spending a week together filled with shared ideas and excitement, while making a real difference to the lives of others."

In their own words

Ismail Abdellaoui - Artelia

"For me, it was an opportunity to participate in humanitarian work for the first time in my life. The pupils were very interested in practical aspects of the training, and outside the classes we got to know the pupils on a more personal level. What I remember the most about this experience is the true joy that I have felt throughout this training week, thanks to the smiles on the pupils' faces, which invite us to reconsider the real meaning of happiness."

Employees involved

Denis Marchand - Laurène Choffrut,
Meriem Jaouachi - Ismail Abdellaoui

CAMBODIA *Phnom-Penh*



CAMEROON *Biwong-Bulu*

In their own words

Rémi Vigouroux - Artelia

"We have been able to contribute our specific technical skills to the project (pumping test, interpretation of aerial photographs, flow rate measurements, surveying, etc.), but the assignment was for us also an opportunity to have some very rewarding discussions with the local contacts within the organisation. I will remember the very warm welcome we received from the villagers, who were very keen to show us more about their environment."

Employees involved

Rémi Vigouroux - Chloé Chancel

IVORY COAST *Dagaba*

Employees involved

Céline Mabboux



Énergies Sans Frontières

Mission of the organisation

Énergies Sans Frontières, an international humanitarian organisation, uses its expertise to help advance development in poor countries. It contributes to improving living conditions for disadvantaged populations by implementing projects to create access to water, electricity or training.

Assignment

Improvement of access to drinking water

Access to clean water in Koungoulou Ngoe is very poor. To ensure good quality water is produced all year round, ESF asked the Artelia Foundation to contribute to construction of a groundwater tapping structure. A location had already been identified at the centre of the village, but the village required a pumping station to achieve a guaranteed supply of water to the structure and to protect its equipment.

Amitiés Isère-Dagaba

Mission of the organisation

The organisation Amitiés Isère-Dagaba was created to help the inhabitants of Dagaba in the areas of health, education and agriculture, but also to raise awareness of the village and its traditions amongst a wider audience.

Assignment

Installation of a water network for the village primary school

Two separate objectives lay behind this assignment. Firstly, Céline Mabboux supervised works on the water reservoir and a mini water tower, which had already been built during a previous assignment. Another exploratory assignment was carried out with Aide Médicale et Développement to verify the feasibility of constructing a new medicine dispensary in Dagaba. Céline also continued the assignment to raise awareness about clean water and sanitation.

Skills-based philanthropy assignments

Halage

Mission of the organisation

The organisation Halage carries out its work in the town of Ile Saint Denis, entirely contained on an island, to encourage people in insecure circumstances to integrate into society through a flower growing activity, making use of polluted ground in the town where food crops cannot be grown.

Assignment

Analysing the life cycle of a flower

85% of cut flowers sold in France are imported, particularly from Kenya and Holland. The aim of the study was to quantify the environmental impacts, especially the carbon impact, of the production of flowers by Halage in order to set up a numbers-based comparison with flowers found on the conventional circuit. Life Cycle Analysis is a multi-indicator method of evaluating the environmental impacts (carbon impact, consumption of resources, energy and water, pollution of water and ground, etc.) and provides a comprehensive view of the impact of the product over its entire life cycle. In this study, LCA was used in two ways: a comparative LCA, on an equivalent scope, of a carnation grown by Halage, a Kenyan rose and a Dutch rose, and then a complete LCA of a carnation grown by Halage.



FRANCE

Saint-Denis



Employees involved
Léa Brachet - Élodie Mace

Les Sauvages

La Roche

Mission of the organisation

La Roche is an organisation whose aim is to support people suffering from a mental health condition with or without a learning disability. The organisation works to improve how mental illness is treated in society by offering day centres, accommodation and work.

Assignment

Design of a wastewater treatment plant for a sheltered dairy workshop

“La Roche runs several sheltered workshops (ESATs) in the département and now has plans to build a milk processing plant to turn milk into extra fresh dairy products such as yoghurt, fromage blanc, faisselle and locally produced whole milk. The works are scheduled to take place in 2021, with the aim of processing up to 2,000 litres of milk a day by 2025.

This type of facility generates so-called “industrial” wastewater that cannot be discharged untreated to the sewer system. Our job was therefore to prepare a feasibility study for the construction of a treatment plant to treat the dairy wastewater on site, a task involving an assessment of the type and size of installation that might be feasible as well as the associated constraints and costs. At the same time we are supporting the organisation in its discussions with the local authority regarding options for connecting the plant to the municipal sewer system so as to reduce the cost of the works.

In their own words: Lola Martin - Artelia

“This first assignment has been a fantastic experience. It was a great plus having the sort of working relationship - the trust and the sense of partnership - that we don't always get with our usual clients! And it's not over yet as, given how important sharing is to La Roche, the organisation was keen to immerse us in its world by giving us a tour of one its workshops. I was instantly won over by the possibility of carrying out an assignment in France – and locally, what's more, in my own département! I really hope there will be more opportunities like this in the future.”

Employees involved
Lola Martin & Cyril Bienvenu



Photo 23

Avipar

Mission of the organisation

AVIPAR (Association for the Showcasing and Illustration of Regional Architectural Heritage Sites) is a craft workshop where volunteers work with adults living with a mental or physical disability or who have suffered a head injury, to produce scale models of regional heritage buildings.

Assignment

Heritage models of the Pavillon Keller building
Tying in with EDF's Romanche Valley development scheme - one of the largest hydropower projects currently underway in France or anywhere in Europe - AVIPAR is dedicating itself to safeguarding a heritage site in the town of Livet-et-Gavet. More specifically, AVIPAR members are currently working on a scale model of Pavillon Keller, a building forming part of the area's industrial history. A skills-based philanthropy initiative has thus been launched to rescale the plans supplied by an architect, given that some of the archival material was at 1:50 scale. The aim was to provide AVIPAR members with templates for building miniature models.

In their own words

Lucas Peylachon- Artelia

"It's not every day that you get the chance to be part of a project involving a historic building. Being in direct contact with the organisation and having the opportunity to visit their office made the project even more rewarding."

Romanche Valley



Employees involved
Lucas Peylachon, Jérémie Miranda

Association Alyl

Mission of the organisation

Alyl is an organisation that works to combat discrimination in access to employment and to support jobseekers from socially disadvantaged backgrounds. The organisation operates in partnership with public authorities, social welfare organisations and recruiters, with a view to improving rates of return to employment among job applicants.

Assignment

A recruitment initiative for professional integration organisations

The assignment was an initiative designed to enhance the relationship between businesses and professional integration organisations by improving soft skills – the lack of which is often behind failures in the recruitment process.

Grenoble

In their own words

Béregère Grimoud
Association Alyl

"The main type of support provided by Artelia Foundation was to review Alyl's working documents with a view to "professionalising" our offering for corporate recruiters. Thanks to the insights contributed through this skills-based philanthropy process, we were able to adapt an existing tool to make it more attractive and concise. We were also able to finalise an analysis and decision-support document and change our pitch to recruiters. Having the benefit of this outside, professional eye has really helped improve how Alyl operates and been an important part of our drive to structure our offering."

Employee involved
Sandrine Chaboud

PHILIPPINES Calauan

Life Project 4 Youth

Mission of the organisation

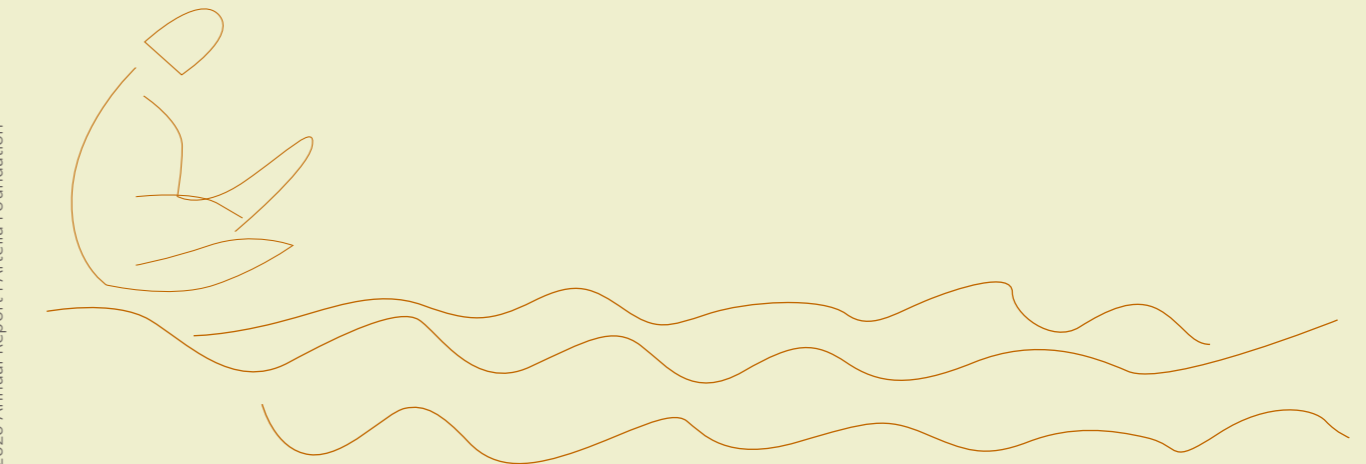
Life Project 4 Youth (LP4Y) is an international movement working to develop innovative solutions for the professional and social inclusion of young people living in extreme poverty and victims of exclusion. Since 2009, LP4Y has provided support to 1,250 youngsters in the Philippines, including 225 youngsters in Green Village Calauan, a new eco-village project implemented using eco-friendly construction practices in 2013.

Assignment

Connecting an eco-village to the internet

Since the opening of the Green Village Calauan, the team has encountered major internet connection problems. A fibre-optic connection has been installed in the closest village but stops at the entrance gates and does not serve the Calauan site. A good internet is key in the path towards professional and social integration. Pee Jay and Rikke, from PTS/Artelia Philippines have already developed several recommendations and have accepted to help install one of the recommended options.

Employees involved
Pee Jay Olivar, Rikke Fabrin



Projet Moteur!

In 2019, the organisation Moteur! launched the third edition of its national competition in which 18 to 22 year olds were asked to make a short phone video of someone in their life who inspired them. Moteur! works to promote equal opportunities and to instil in young people from disadvantaged backgrounds the desire to grow and progress. It does this by helping them to meet role models and encouraging them to think about their future at innovative careers workshops.

On 29, 30 and 31 October 2020, the Artelia Foundation and Moteur! came together to award a prize to the winners of the video competition: two days of discovery and preparation for the world of work at the Mob Hotel in St Ouen, during which the 10 prizewinners met Artelia employees and became acquainted with the company's urban development projects.

The 15 or so employees enlisted covered a broad range of skills areas: with the help of colleagues ranging from a building construction engineer (Hasina Razafaminthra) and an architect (Claire Chabrol) through to an IT project manager (Luc Boutard), we were able to showcase the wide array of expertise available within the Artelia group. All in all it was a very lively affair: from role playing, personalised workshops and group games to companionable lunches and high-spirited "apéros", it was a warm and friendly atmosphere in which to forge lasting, mutually-supportive relationships.

It was also the opportunity for these youngsters to understand the role that major companies like Artelia play in urban development projects and to think about how these large-scale projects change cities.

As the event took place during the second lockdown, the Foundation was unable to hold any of the workshops originally planned as in-person events. Undeterred, however, we still managed to deliver two half days of workshops by videoconference. The first half-day session, involving Leïla Benameur, Fabienne Pacault and Philippe Laplanche from Artelia's Human Resources Department, offered advice and tips on preparing a CV and handling an interview. We then did a videoconference workshop in which Pauline Fazio, communications officer with the Artelia Group, talked about the benefits and advantages of LinkedIn. In a presentation given with Ozé la Diversité's Sophie Dieng who also works for Artelia's Diversity Task Force, the two women showed the youngsters how to use professional networking sites to market themselves, their skills and their experience and thereby expand their professional network and improve their chances of finding work.

FRANCE

Saint-Ouen sur Seine



Other employees involved
 Georges Fongang - Alexis Decker
 Rémy Piroux - Sébastien Rera - Coline Grignon

In their own words

Young Moteur! prizewinners

"I would like to thank you for the commitment you showed towards us during this event. Thank you for your cheerfulness, your professionalism and for the moments we were able to share together."

"The diversity and solidarity created in such a short space of time was something I greatly appreciated - be that the networking, the people I met or just the support we were able to give each other."

"I really appreciated all those little downtime moments but I think it was my interview that made the biggest impression on me, if only because it was my first."



Giving Tuesday

Giving Tuesday is an international day based on a very simple idea, that of doing something good together to make the world a better place. This annual event, which takes place on the first Tuesday of December, offers an altruistic alternative to Black Friday by encouraging people to make donations of any kind they choose.

For 2020's Giving Tuesday, the Artelia Foundation worked hand in hand with the French national Banques Alimentaires (food banks) network.

A longstanding partner of the Artelia Foundation, the network saw a 25% increase in demand for food aid and a 23% drop in its stocks in comparison with the same period in 2019, as direct consequences of the Covid-19 pandemic. To help the organisation stay afloat during the ongoing health crisis, the Artelia Foundation therefore decided to provide €15,000 in financial aid on Giving Tuesday.

At the same time, the Artelia Foundation tried to drum up support from the employees of Artelia France. Throughout the country, colleagues showed their solidarity and generosity by helping out in a variety of ways: paying for food parcels, donating food at collection points, and volunteering to assist the Banques Alimentaires in their free time. A big "thank you" to everyone who is helping to keep the spirit of Giving Tuesday alive!

In their own words

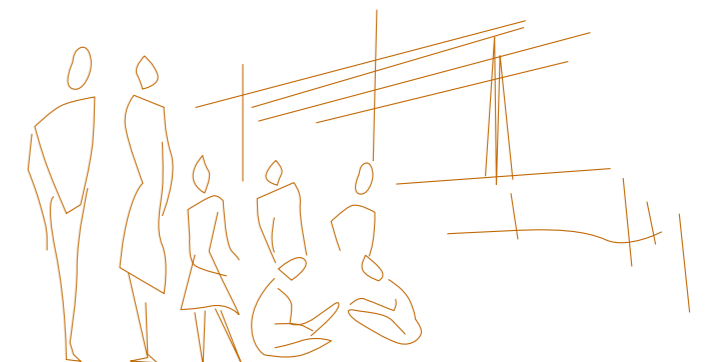
Armelle Valentin
 Artelia

"Things are very hard at the moment and we are all looking for ways to help those who are most in need. It was thanks to the Foundation that I approached the Toulouse Banque Alimentaire (food bank). In late November they were holding their annual collection in the supermarkets. I found myself in the middle of a bunch of friendly, committed and motivated volunteers, in charge of receiving and sorting the gifts of food. And what diversity amongst the people who give! There are those who smile at you, those who have come to buy things just for the collection, those who walk past without looking at you but come back later with a trolley-load, those who apologise awkwardly for not being able to give more... They are all different, but all generous. It is a very rewarding experience to be able to help out, and one that I intend to repeat. So, next time, why don't we get an Artelia team together?"

In their own words

Marylène Debeaux
 Artelia

"Great initiative by the Banques Alimentaires. So pleased that the Artelia Foundation brought this to our attention. I feel particularly concerned over the difficulties facing so many students. My gift is not much, but along with those from other people it will help a few students for a short time. Thanks and congratulations to the Artelia Foundation for getting us involved. Keep up the good work..."



Christmas donations by Artelia Philippines

Artelia Philippines is off to a generous start in 2021! This year, Artelia's Filipino branch voted to donate the 2020 Christmas party funds in order to help vulnerable communities who have been especially hard-hit by the ongoing pandemic. Artelia Philippines organised this New Year Donation Drive as a reminder to everyone that 2021 is a year for new hope and solidarity.

Benefits from the event went to two local NGO partners, Project Bantu and Concordia Children's Services. Artelia Philippines nominated both of these nonprofits for the Covid-19 emergency fund organized by the Artelia Foundation. Following the Foundation's initial financial donation, employees from Artelia Philippines continued the spirit of giving, volunteering with Project Bantu and Concordia to distribute Covid-19 food packs.

Helping and supporting organisations like these is integral to the CSR commitments of Artelia Philippines, and it is also proud to be able to give back to its local communities.



Visit to "Maison Chance" Artelia Vietnam

In May 2020, the Artelia Foundation donated to Blue Dragon Foundation and Maison Chance (French for "house of luck"), two local NGO's selected by Artelia Vietnam as beneficiaries of the Foundation's Covid-19 emergency fund. The donations went to supporting the organization's efforts to support disadvantaged people in Vietnam during the ongoing pandemic.

Within the framework of this partnership, a group of Artelia Vietnam employees paid a visit to Maison Chance on June 16th, 2020. Maison Chance is located in the Binh Tan District and accommodates approximately 300 orphans and people with disabilities who are living, studying, and working at Maison Chance. About 1 kilometre further on, Village Chance houses apartments, two schools, a recreational area, a bakery and a professional restaurant. Artelia Vietnam's employees were able to meet and spend time with Maison Chance residents and employees, and collected food, schools supplies and toys to donate to the children at Village Chance.



From Abidjan to Grenoble

Personal help with university entrance

The partnership between the Artelia Foundation, the Blaise Pascal high school in Abidjan (Ivory Coast) and the Grenoble INP Foundation involves providing financial assistance to two students, Jean-Jacques and Moussokoro. The Artelia Foundation is supporting them financially for five years, two in preparatory classes and three at an engineering school. For the first two years, the Foundation assisted the entire class and as of September 2020, a monthly bursary has been awarded to both of them for outstanding work. Céline Mabboux and the Foundation's team welcomed them to Grenoble in August 2020 and helped them to settle in and find their way around. Céline Mabboux has been very much involved over the past few months, helping them to discover Artelia's laboratory and forming a close relationship with them.

In their own words

Céline Mabboux - Artelia

"I carried out an assignment for the Foundation in northern Ivory Coast in March 2020. On my way home, I was asked to go and talk about my job as an engineer to students in the preparatory classes at Blaise Pascal high school in Abidjan. Unfortunately, I was not able to do so because the health crisis meant I had to return home sooner than planned.

Another opportunity came up in August, when we were able to welcome Moussokoro and Jean Jacques, two students from Ivory Coast who had gained entrance to two engineering schools in Grenoble (Polytech Géotechnique and ENSE3). Their student rooms on campus were not available until early September and they were looking for somewhere to stay for a week. The Foundation therefore decided to help them find a room. As our two eldest children's bedrooms were free, it was only natural for us to take them in. I was warmly welcomed in Ivory Coast during my assignment for the Foundation and this was a way of showing my appreciation.

I felt I was back in Africa for a week, with "attiéké" (cassava semolina), smoked and dried fish, snails in the fridge, and being addressed as "Madame Céline" and "Monsieur Bertrand".

We learnt a lot and had some interesting conversations – not just with them but with other young people from their class. The house was soon full! During that week they began to get their bearings in Grenoble and understand a little about how we work – sometimes very bureaucratically! They also appreciated (or not) our French culture: long meals shared with friends, red wine, cheese, etc.

After this initial encounter, we have been in touch regularly, with visits to Artelia's laboratory, assistance in looking for a work placement, shared family meals at home and even an introduction to skiing, snow and sub-zero temperatures for Jean-Jacques... or even just a quick call to check that everything is all right! This has been an enriching experience for all of us as we have shared things about our respective cultures. And it is not over, because Moussokoro and Jean-Jacques are here for three years. We still have a lot to find out!"



Update

Other projects supported by the Artelia Foundation

Simon de Cyrène

Thanks to the assistance of Richard Douce, a retired Artelia employee who has been deeply involved in our work, we have been able to provide support to the Simon de Cyrène organisation. In Nantes three shared houses (24 residents) were delivered in February 2019 and were immediately occupied by their first residents. In Angers, two new houses were delivered on 9 March 2020 in the wake of two others handed over in 2015 and 2016.

In Marseille, three shared apartments (21 disabled residents) forming part of the Nouvelle Nature project designed by Jean Nouvel were delivered in November 2020, and welcomed their first residents in January 2021. In Lyon, the construction of two shared houses (12 disabled residents) started in April 2019. Lastly, in Paris, planning permission was obtained in June 2019 for three shared houses in Rue de Vaugirard. The third-party objection period expired at the end of 2020, and work is scheduled to begin in 2022.

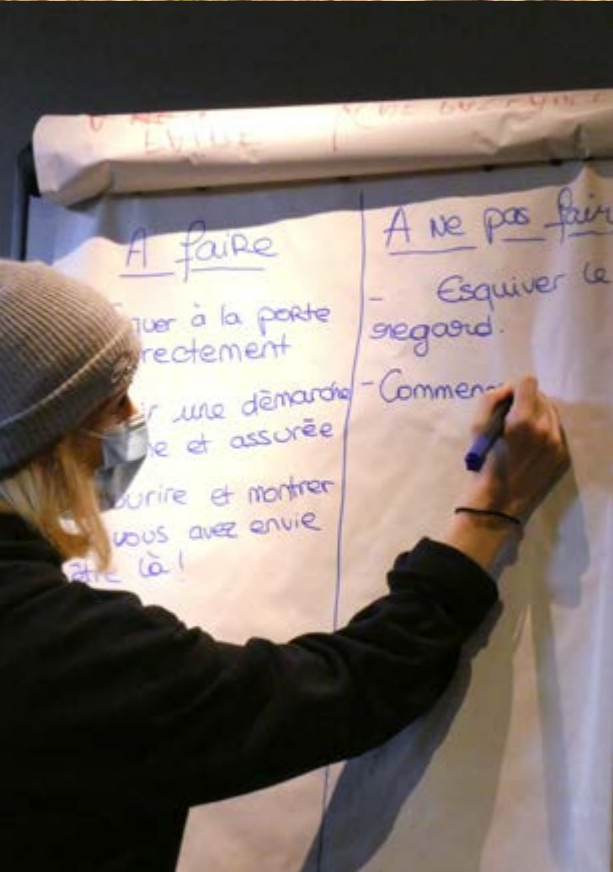
Retired employee involved
Richard Douce

Mentoring: Émergences, NQT, Proximité, Sport dans la Ville

In 2020, some of our colleagues continued to support young people through mentoring schemes with various organisations such as Emergences, NQT, Proximité and Sport dans la Ville. The Artelia Foundation wishes to thank you for your regular commitment and perseverance in spite of the health crisis.

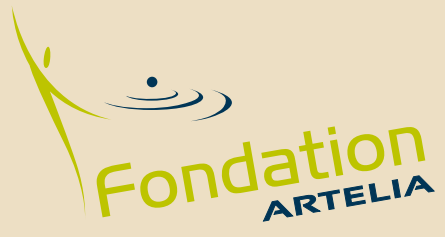
2020 sports challenge

With most sporting events being cancelled in 2020, we were unable to involve our colleagues in our sports challenge, of which many are so proud. However, we plan to extend the commitment we made to various organisations in 2020 and renew the three partnerships we currently have through 2021. Get ready with your running shoes, bikes and swimming costumes!





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